



February 1, 2025

IMPORTANT CHANGES: INDUSTRIAL SERVICE PRODUCTS

Dear valued customers and supplier partners:

On December 30, 2022, Triad Technologies acquired Industrial Service Products (ISP) in Lyons, Illinois. Since that time, we have continued to operate in this location under the ISP name. Triad’s strategic vision is to grow our industrial hose products and service offering to better allow us to support our customers. The acquisition of ISP supports this vision. However, we now feel the time is right to operate our combined company under the name, Triad Technologies, LLC.

Effective February 24, 2025, the Industrial Service Products name and any references to the ISP brand will be replaced by “Triad Technologies, LLC”. This includes all correspondence, orders, invoices, and remittance. Our remit-to addresses are listed below:

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|--|--|--|---|
| <p>Lockbox Address/Columbus: Triad Technologies L-3927 Columbus, OH 43260-3927</p> | <p>Lockbox Address for FedEx, UPS Address for overnight delivery for Columbus: Triad Technologies L-3927 GW2W10 7 Easton Oval Columbus, OH 43219</p> | <p>Swift Code: HUNTUS33 ABA:(wires):044000024 ABA:(ACH):044000024 Account Number:01068340950</p> | <p>Mail to: Triad Technologies LLC 985 Falls Creek Dr. Vandalia, OH 45377</p> |
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In addition to the name change, we’re also excited to announce that we’re physically moving to a new, larger location to better serve you. Beginning February 24, 2025, our new facility will be located at:

9550 W. 55th St., Ste A, McCook, IL 60525

We are excited to announce these changes as they reflect the combination of our resources and dedication to growing our capabilities as one organization. Be assured that we remain committed to delivering the same quality products and exceptional service that you’ve come to expect and deserve.

We appreciate your cooperation and support during this transition. Please feel free to contact me or your local account manager directly if you have any questions.

Best regards,
Scott Schoepf
VP Business Development
Scott.Schoepf@triadtechnologies.com

VANDALIA Corporate Headquarters

985 Falls Creek Drive, Vandalia, OH 45377 | Phone: (937) 832-2861 | Fax: (937) 836-1392

BRECKSVILLE Branch

5945 West Snowville Road
Brecksville, OH 44141
Phone: (440) 838-5335

GOSHEN Branch

1402 East Monroe St.
Goshen, IN 46528
Phone: (574) 534-3491

LOMBARD Branch

840 Springer Drive
Lombard, IL 60148
Phone: (331) 462-0448

SHARONVILLE Branch

11632 Rockfield Court
Sharonville, OH 45241
Phone: (513) 772-2211

MAUMEE Branch

426 West Dussel Drive
Maumee, OH 43537
Phone: (419) 740-5260



www.triadtechnologies.com | sales@triadtechnologies.com